



34 Main Street, P.O. Box 349
Prattsburgh, NY 14873

p: 607-522-3712
f: 607-522-4228

What is DirectPay?

DirectPay is a service that allows you to pay your Empire Family of Services' bill on a recurring basis via direct debit from your selected bank account.

What services are eligible for DirectPay?

DirectPay can be used in conjunction with any and all of the services you have with Empire Family of Services.

How does DirectPay work?

Empire Family of Services establishes an electronic funds transfer relationship with your bank, whereby the appropriate amount due is deducted from your bank account and credited to your Empire services account. The transaction will take place five business days prior to the due date. You will continue to receive a monthly statement that reflects the payment to be automatically withdrawn from your account.

Who can sign up for DirectPay?

All Empire Family of Services customers are eligible to use DirectPay! All you need is an active checking or savings bank account.

How can I sign up for DirectPay?

You can download, print and return a DirectPay enrollment form. We will do the rest! You can also get an enrollment form from our office.

What are the benefits of DirectPay?

DirectPay is **FREE!** DirectPay saves you money. No checks and no stamps are needed.

DirectPay saves you time. No more writing checks and making trips to the post office or our billing office.

DirectPay is worry-free. Your payment is made automatically you have no worries about making your payment on time. No hassle of late fees.

Please complete the enrollment form below and return it to Empire Family of Services.

Name(as it appears on statement)

Empire Statement Number

Address

City

State

Zip

Name, City & State of Bank, Savings & Loan or Credit Union you wish to pay your monthly bill

Bank Routing Number

Your Bank Account Number

Please Check One
<input type="checkbox"/> Checking
<input type="checkbox"/> Savings

To the financial institution named above, I hereby request and authorize the financial institution named above to pay my monthly Empire Family of Services bill by charging each payment to the account specified by me. I agree that each payment shall be the same as if it were a check or withdrawal personally signed and authorized by me. This authority is to remain in effect until revoked by me in writing to Empire Family of Services, PO Box 349, Prattsburgh, NY 14873 or by calling (800)338-3300. In addition I have the right to stop payment of a charge after I have received my bill from Empire. I understand that both Empire and the financial institution named above reserve the right to terminate this payment plan or my participation therein.

Today's Date

Signature

Empire Telephone Corp. • Empire Access Corp. • Planned Alert Inc.
Empire Long Distance Corp. • Empire Video Services Corp.

www.empiretelephone.com

PLEASE SEE PAGE TWO FOR MORE INFORMATION



34 Main Street, P.O. Box 349
Prattsburgh, NY 14873

p: 607-522-3712
f: 607-522-4228

Refer to the example below to locate your **Bank Routing Number** and **Checking Account Number**.

Bank Name

Your Name 1025
 Your Address
 Your City, State Zip DATE _____

PAY TO THE ORDER OF _____ \$
 _____ DOLLARS Security Features Included. Details on Back.

Your Bank Name
Bank City, State

MEMO _____

⑆000000000⑆ ⑆000000000⑆ 1025

9 Digit Routing Number You Account Number

DirectPay will start with your next billing cycle. Please be sure to remit payment for your current bill as you have in the past.

DirectPay does not have a partial payment option—the charge will be for the full amount owed.

